

## TUGAS II

Jawablah pertanyaan-pertanyaan dibawah ini dalam materi “Foundations and Technologies for Decision Making”. Untuk dapat menjawab pertanyaan-pertanyaan ini, Saudara harus mempelajari materi tersebut dalam buku Sharda tentang “Bisnis Cerdas dan Analitik”.

1. Compare the normative and descriptive approaches to decision making!
2. Define *scenario*. How is a scenario used in decision making?
3. How can DSS support the implementation of a decision?
4. Describe how DSS/BI technologies and tools can aid in each phase of decision making.
5. Describe how new technologies can provide decision-making support.
6. List the key characteristics and capabilities of DSS.
7. What kinds of DSS can end users develop in spreadsheets?
8. Why is it so important to include a model in a DSS?

Jilid dan kumpulkan pada pertemuan berikutnya.